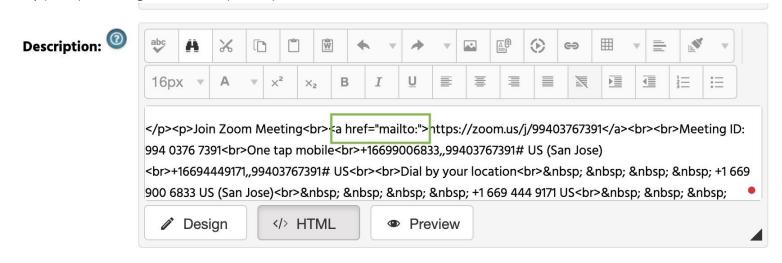


Hi Peg,

I'm sorry you are experiencing some trouble with your Zoom link. The link to your Zoom Meeting in the Description editor for your activity (ID 89) was using an email link (mailto:) instead of a URL link:



I corrected the link for you, but I'm including the steps you can take for future activities, along with screenshots.

To create a hyperlink to your Zoom Meeting in the Description editor, you would use the steps below: In Zoom, locate your meeting and click the Copy Invitation option (for instructions, see: https://support.zoom.us/hc/en-us/articles/201362183-Inviting-others-to-join-a-meeting#h a5000f39-cd06-4cc5-a94f-35339fdfdc89), which should open a new

window that looks similar to the one below:

Meeting Invitation

Password:

Molly Morris is inviting you to a Zoom meeting.
Join Zoom Meeting
https://success.zoom.us/j/8924190324?pwd=
Password:

Topic: Molly Morris' Personal Meeting Room

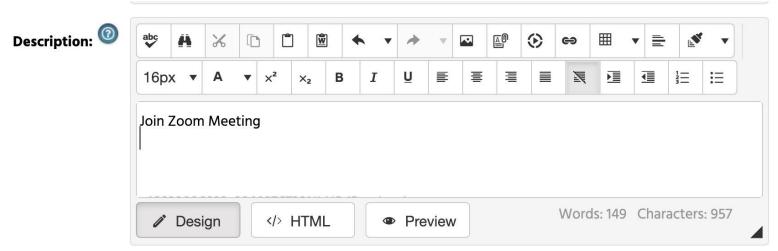
One tap to join audio: +16699006833,,8924190324# (US Toll)
Or, Dial: +1 669 900 6833 or +1 646 876 9923 (US)
877 853 5247 or 888 788 0099 (US, Toll Free)
+1 647 558 0588 (Canada)
855 703 8985 (Canada, Toll Free)
Meeting ID: 892 419 0324
Password:
More International Numbers: https://success.zoom.us/u/ako65KIP7

Or, join by SIP
8924190324@zoomcrc.com

If you do not see a new window, open TextEdit (Mac) or Notepad (PC) and paste the invitation details into it instead.

From the invitation or your TextEdit/Notepad document, copy the Zoom Meeting URL only - it should begin with https://. Your Zoom Meeting URL appears to be: https://zoom.us/j/99403767391

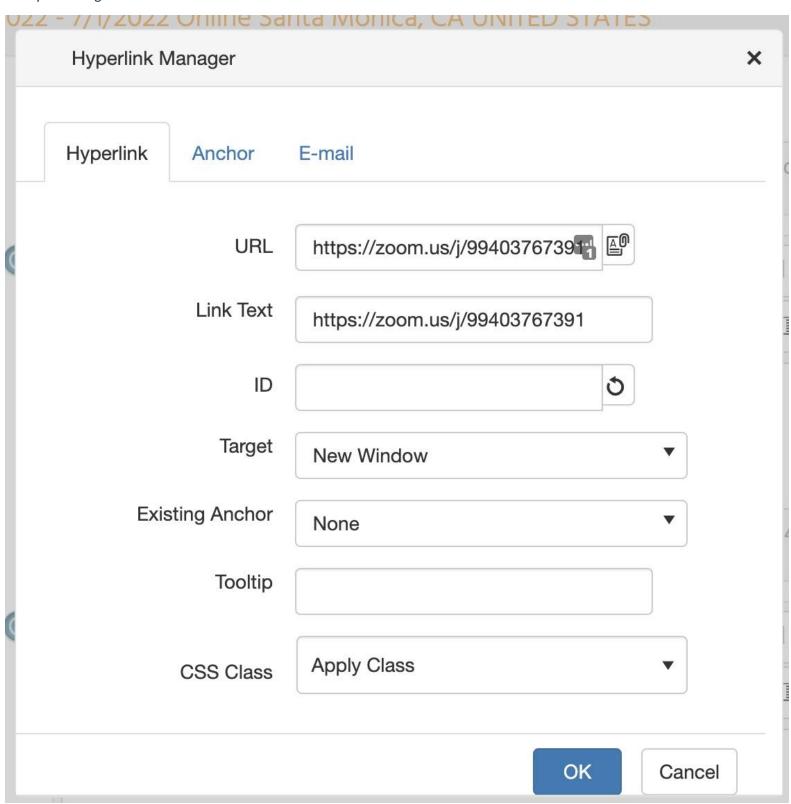
In Description Editor for your Activity in CloudCME, click where you want the link to appear:



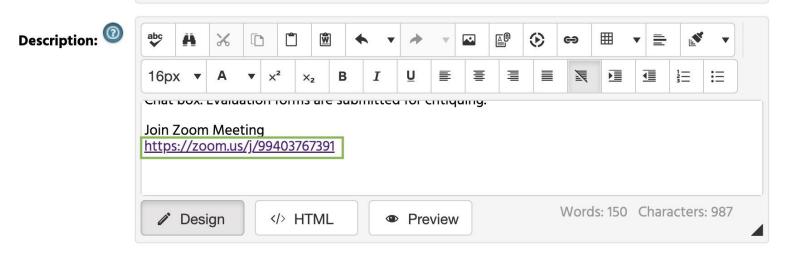
Then, click the hyperlink tool:



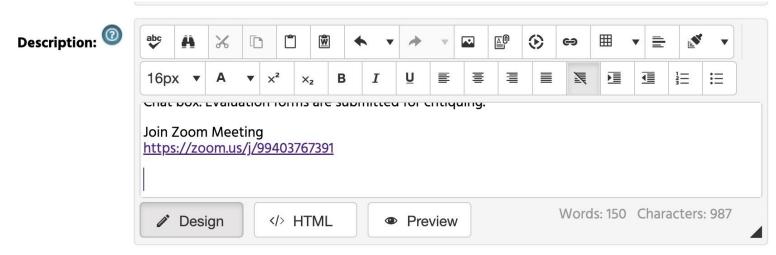
Paste the Meeting URL you copied into the URL and Link Text fields, select New Window from the Target dropdown, and click OK to save your changes:



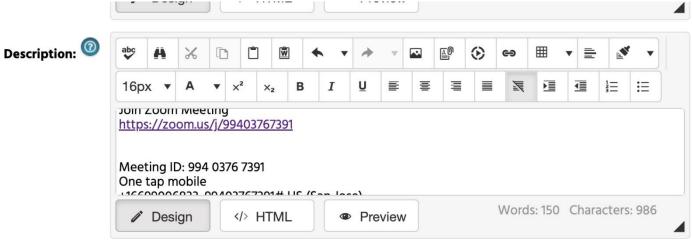
You should see the link in the Description Editor:



Hit return/enter to being a new line in the Description Editor:



You can now copy the remaining information, excluding the URL, from the invitation (i.e., the Meeting ID and dial-in phone numbers) and paste it directly into the editor:



When you finish editing, click Update at the bottom of the Overview tab to save your changes. Confirm everything works from the AP.

Regarding using a passcode for your Zoom Meeting, we do not have any recommendations one way or the other. If you choose to use the passcode, you'd need to provide it to the attendees beforehand.

If you'd like us to review the steps above with you on a call, please send me your availability next week, Tuesday or Thursday, and

I'd be happy to schedule a training call to review them.

If you have any questions, let me know, and have a great day!

Kind regards,

Beverly Millard Lead SAS Software Support Specialist/Forms Specialist CloudCME®

Office/Support: 800-506-9822 http://www.cloud-cme.com